

INFORMATION ABOUT YOUR DNANUDGE COVID BUBBLE HOME TEST KIT

WHAT THE TEST INVOLVES

The test involves giving a lower respiratory tract phlegm sample (sputum).

The sample is analysed using a molecular real-time polymerase chain reaction (RT-PCR) test which detects the genetic material of the SARS-CoV-2 virus (the virus that causes COVID-19). As with any test, there are limitations to PCR testing. Although a positive test is very accurate for confirming if you have the disease, a negative test does not rule out current infection.

YOUR CORONAVIRUS TEST RESULT

GETTING YOUR TEST RESULT

When your result is ready DnaNudge will send you an email to the address you give us. The email will be sent to you from no-reply@dnanudge.com and the subject line will be CovidNudge Test Result. Sometimes this may be sent to your 'Junk' folder, so please check before contacting us.

Most people get their test results 2-3 working days after returning their test sample. Some results might take longer, depending on the postal service.

There are 3 types of result you can get:

- negative
- positive
- unclear, void, borderline or inconclusive

Negative test result

A negative result means the test did not find coronavirus.

Positive test result

A positive result means you had coronavirus when the test was done.

If your test is positive, you must self-isolate.

If you had a test because you had symptoms, keep self-isolating for at least 10 days from when your symptoms started.

If you had a test but have not had symptoms, self-isolate for 10 days from when you had the test.

Anyone you live with, and anyone in your support bubble, must self-isolate for 14 days from when you start self-isolating.

Unclear, void, borderline or inconclusive test result

An unclear, void, borderline or inconclusive result means it's not possible to say if you had coronavirus when the test was done.

Get another coronavirus test as soon as possible if this happens.

If you had a test because you had symptoms, you must keep self-isolating and have another test within 5 days of your symptoms starting.

If you're not able to have another test in time, you must self-isolate for at least 10 days from when your symptoms started. Anyone you live with, and anyone in your support bubble, must self-isolate for 14 days.

If you had a test but have not had any symptoms, you do not need to self-isolate while you wait to get another test. People you live with, and anyone in your support bubble, do not need to self-isolate.

TERMS AND CONDITIONS

Before you can have a COVID-19 test you must have read and accepted our Terms and Conditions. You will have done this at checkout when purchasing your test, but our Ts & Cs can be viewed online at dnanudge.com

PRIVACY

Our privacy policy outlines the type of personal data we collect from you and how this data is protected, used and maintained and can be viewed online at dnanudge.com

WHO CAN I CONTACT IF I HAVE ANY QUESTIONS?

If you have any questions or need to contact us for any reason, please contact customerservices@dnanudge.com

PLEASE KEEP THIS INFORMATION SHEET FOR FUTURE REFERENCE.