

RETURN CHECKLIST

Please ensure that you return **all the following items** to us in your pre-paid box. Thank you.

- Securely sealed **sample pot(s)**, individually bagged and placed together in the larger bag - 1 for each person being tested.

- Signed and initialled **Consent Form(s)** - 1 for each person being tested.
Please check that each form is signed as unfortunately we cannot process your test without a signed consent.

- Fully completed **Customer Details form(s)** - 1 for each person being tested.
Please double check that your email address is entered correctly as this is where we'll send your results.
Travel Certificate - If you require a travel certificate please ensure that you have filled in your passport number correctly on the Customer Details form.

Now that you've included all the items above, please seal the return box using the self-seal strip under the flap on the box.

RECEIVING YOUR RESULTS

Once we have received your returned samples they're processed the same day. Results are generated in around 90 minutes and are sent to you via the email address you've given us on your Customer Details form.

Emails are sent from no-reply@dnanudge.com and the subject line will be 'CovidNudge Test Result'. Sometimes this may be sent to your 'Junk' folder, so please check before contacting us.

This whole process, allowing for return postage, normally takes around 2-3 working days.